

"RESERVATION FORM"
ABC Charters, Inc.

(ABC needs ORIGINAL of this form prior to departure date) PLEASE USE ONE SHEET PER PASSENGER

| | | | |
|-------------------------------------|-------|------------|------------------------------------|
| Outbound FLT: | Date: | Ticket No: | Destination: |
| Return FLT: | Date: | | |
| Agency / Organization: Insight Cuba | | | Contact Information: Natalie Novak |

| | | | |
|--|------------------|-------------|----------------|
| US Passport or US Alien Registration Information: | | | |
| Last Name: | Expiration Date: | First Name: | Document Type: |
| Document No: | | | |
| US Address: | | City: | State: Zip: |

| | | | |
|--|------------------|-------------|----------|
| Other Country Passport Information: | | | |
| Last Name: | Expiration Date: | First Name: | Country: |
| Document No: | | | |
| Cuba Address: | | | |
| Municipality: | | Province: | |

| | |
|--|-----------------------|
| Date of Birth: | Country of Residence: |
| Citizenship: | Gender: |
| By signing this Form, I hereby certify that I am authorized to travel under the general license section CFR 515. 565 - People to People | |
| Or under specific license number | |

**PUBLIC CHARTER
OPERATOR PARTICIPANT CONTRACT**

THIS AGREEMENT SETS FORTH THE TERMS AND CONDITIONS UNDER WHICH WE, ABC CHARTERS INC. 1125 SW 87 AVE, MIAMI, FLORIDA 33174, in return for payment of the amount indicated as the total charter price, agree to provide you this charter flight.

RESPONSIBILITY: We, as the principal, are responsible to you for arranging the charter flight, provided however, that in the absence of negligence on our part, we are not responsible for personal injury or property damage caused by the air carrier or other suppliers of any of the services offered in connection with the charter

RESERVATIONS AND PAYMENT: Attached to this Agreement is your Reservation Form. We will confirm the reservation within 7 days after receiving the Reservation Form. If the charter flight is fully booked, we will advise you of alternate travel dates. The ticket will be issued only after the reservation is confirmed, and you must pay the full charter price when the ticket is issued. All checks, money orders, and credit card drafts must be made payable to your travel agent, who in turn must remit payment to **ABC CHARTERS, INC.**

CHARTER PRICE: The charter price of _____ represents your cost for a charter flight that departs from _____ to _____, Cuba on _____ and returns from _____, Cuba to _____ on _____. US Airport taxes are included in the charter price.

AIRCRAFT: This flight will be performed by _____, operating a _____ aircraft with _____ passenger seats. This air carrier reserves the right to substitute equivalent aircraft, if necessary.

BAGGAGE: The air carrier allows each passenger to bring on the flight 44 pounds of baggage. Excess baggage fees for total weight of all bags after the 44lb is MIA-HAV \$2 per pound. Check baggage fee of \$20 per bag. We guarantee 2 check-in bags per person of a max weight of 70lbs per bag. For INTERNATIONAL flights, the air carrier's liability for lost or damaged bags is limited to the actual value of the baggage but not more than the amounts set forth in the Montreal Convention. Specifically, the air carrier's liability is limited to \$1,131 SDR per passenger regardless of the number of checked bags. If, however, **you declare a higher value for baggage and pay an additional charge in advance**, the air carrier's liability will be higher. You must submit your claim for lost or damaged baggage to the air carrier or to us within 3 days of the charter flight. Your claim must include a copy of the Baggage Check.

SECURITY AGREEMENT: Your payment is protected by two financial security agreements that we have obtained from (1) Intercontinental Bank of Miami, 5722 SW 8 St. Miami, FL 33144 and (2) Level One Bank 32991 Hamilton Court Farmington Hill, MI 48334. Unless you file a claim with us, or, if we are not available, with the Securer within 60 days after the completion of the charter, the Securer will be released from all liability to you under the security

CANCELLATION AND REFUND: You have no right to any refund if you travel on the charter flight and are denied entry by the Cuban Authorities. If you cancel your reservation or if you fail to travel on the charter flight, your right to receive a refund is limited. **If we resell your seat you will receive a full refund, less \$25 administrative fee, Otherwise** as set forth below:

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|-------------------------------------|-----------------------------------|
| If your notice is received: | You will receive |
| More than 30 days before departure: | Full refund |
| Less than 30 days before departure | No Refund – ONLY ASSOCIATED TAXES |
| For any December Flights | No Refund – ONLY ASSOCIATED TAXES |

All requests for refunds must be sent to us in writing or by facsimile. Refunds will be made within 14 days of receipt of your notice of cancellation. We have no right to cancel the charter less than 10 days before departure except in circumstances that make it **physically impossible to perform the charter trip**. If this occurs, we will notify you as soon as possible but no later than the scheduled departure date. If the charter is cancelled, we will make a full refund to you within 14 days after cancellation.

The rights and remedies made available under this contract are in addition to any other rights or remedies available under applicable law. However, we offer refunds under this contract with the express understanding that the receipt of the refund by you waives any additional remedies.

INTERNATIONAL FLIGHTS: The operation of the charter flight is subject to the Cuban government granting landing rights. If the air carrier cannot obtain landing rights, the flight will be cancelled, and a full refund will be made to you automatically.

I have read and agree to the terms and conditions of the Operator-Participant Contract. I have signed up for the flight specified above and on the Reservation Form

| | | |
|-------------------------------|-------------|-------------|
| Signature of Applicant: _____ | Date: _____ | Tel#: _____ |
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Certification of Travel to Cuba Under a General License

I understand that I must keep full and accurate record of the transactions I engage in related to this travel for 5 years from the date of the transaction.

I have read the section of the Cuban Assets Control Regulations, 31 C.F.R. Part 515, that is checked off below (for a complete list of the requirements and restrictions for travel to Cuba, go to <http://www.ecfr.gov>) and I certify that I satisfy all the conditions for traveling to Cuba identified in that section of the regulations.

I understand I must also have a valid Cuban entry document to travel.

SIGNATURE

NAME (please print)

DATES OF TRAVEL

PHONE NUMBER

STREET ADDRESS

CITY, STATE, ZIP

SECTION OF THE REGULATIONS / GENERAL LICENSE THAT AUTHORIZES MY TRAVEL TO CUBA:

31 C.F.R. § 515.567 (General license for athletic and other competitions).

Important:

Transactions related to activities that are primarily tourist-oriented, including self-directed educational activities that are intended only for personal enrichment, are not authorized.